Engineering College of Technology.

Whittle Way, Stevenage
SG1 2FS, United Kingdom
+44 203 582 1389
www.ect.ac.uk

PAYMENT TERMS AND CONDITIONS (UK)

1. Scope and Contracting Entity

These Payment Terms and Conditions apply to all students enrolling in programmes offered through the Engineering College of Technology (ECT). Additional payment terms and conditions may be applicable for students enrolling in programmes with affiliated entities.

The contracting entity, delivery responsibility, and refund policy owner depend on the programme type:

Higher Education Programmes

- Contracting entity: Engineering College of Technology Ltd (ECT)
- Delivery responsibility: ECT
- Refund policy: ECT Higher Education Fee and Refund Policy

Professional Certificate Courses (Affiliated Entity)

- Contracting entity: Engineering Institute of Technology Ltd (EIT)
- Delivery responsibility: EIT
- Refund policy: EIT Refund Policy

By enrolling and making payment, you confirm that you understand which entity you are contracting with and agree to the applicable terms.

2. Fees and Payment Obligations

2.1 Students agree to pay all tuition fees and associated charges as set out in their Letter of Offer, invoice, or enrolment documentation.

2.2 An initial invoice will be issued upon enrolment. Where applicable, payment plans may be offered and will be confirmed in writing.

2.3 Students are responsible for ensuring that all fees are paid by the stated due dates. Failure to do so may result in:

- suspension of access to learning activities;
- withholding of results or certification; and/or
- cancellation of enrolment.

2.4 Tuition fees may be subject to periodic review or annual increase where permitted by applicable policy or regulatory requirements.

2.5 Programme fees do not include textbooks, software, equipment, or other materials unless explicitly stated.

Whittle Way, Stevenage
SG1 2FS, United Kingdom
+44 203 582 1389
www.ect.ac.uk

3. Payment Methods

3.1 Payments may be made via approved methods, including:

- Credit or debit card
- Apple Pay / Google Pay
- Bank transfer (details provided on invoice)

3.2 Online card payments are processed securely via Stripe, an approved payment gateway. Payment card details are not stored by ECT or EIT.

3.3 Students are responsible for any bank charges, foreign exchange fees, or transaction costs incurred.

4. Late Payment and Debt Recovery

4.1 If payment is not received by the due date, the institution may:

- apply administrative charges where permitted;
- suspend access to course materials;
- withdraw the student from the programme.

4.2 Where fees remain unpaid, the institution reserves the right to recover outstanding amounts. This may include referral to a third-party debt collection agency.

4.3 Students may be liable for reasonable costs incurred in recovering unpaid fees, to the extent permitted by law.

5. Refunds and Cancellations

5.1 Refunds, withdrawals, and cancellations are governed by the applicable Refund Policy:

- ECT programmes:
  Policies and Procedures - UK ECT | Engineering College of Technology : UK ECT | Engineering College of Technology
- EIT professional certificates:
  EIT Policies & Procedures :Engineering Institute of Technology

5.2 Students are responsible for reviewing the relevant policy prior to enrolment.

Whittle Way, Stevenage
SG1 2FS, United Kingdom
+44 203 582 1389
www.ect.ac.uk

6. Data Protection and Privacy

6.1 Personal data is collected and processed in accordance with applicable data protection legislation, including the UK GDPR.

6.2 Data may be used for:

- administration of enrolment
- delivery of educational services
- regulatory reporting and compliance
- service improvement and communications (where lawful)

6.3 Personal data will not be shared with third parties except where necessary to deliver services or where required by law.

7. General

7.1 These terms should be read in conjunction with:

- the Student Contract (Acceptance of Offer)
- applicable policies and procedures
- programme-specific documentation

7.2 In the event of any conflict, the Student Contract and applicable Refund Policy will take precedence.

7.3 These terms are governed by the laws of England and Wales.